

Food & Beverage Staff (Part-Time)

Responsibilities

Concessions

- Conduct the cash register sales by taking orders, building orders, and completing the transaction.
- Ability to build orders, prepare food, and knowledge in all areas of concessions operations.
- Responsible for maintaining stock and supply levels, and communicating to a manager of low stock items
- Maintaining a clean and organized work space including but not limited to disposal of garbage & cleaning dishes
- Serve beverages to guests including alcoholic beverages responsibly
 - Must check guest's Id in accordance with state/federal regulations to verify minimum age requirement for purchase of alcoholic beverages.
- Maintains sanitation, health and safety standards in work areas

Catering

- Place clean dishes, utensils or equipment in proper storage areas
- Assist catering staff with buffet sets and break down as needed
- Reporting equipment damage and/or repairs to a manager
- Assist in keeping dock areas clean and organized
- Deliver food to function area as assigned
- Sort and remove trash or compost and clean after usage
- Maintain a clean work environment in the back of house area
- Maintain a clean environment of our guests on the event floor
- Comply with health, sanitation, safety and employment regulations by clearly communicating standards and procedures to all staff

Non-Essential Functions:

- Other duties as assigned

Qualifications

- Ability to work flexible schedule based on events, including nights, weekends, and holidays as needed
- Three or more months' experience in food service industry preferred
- Previous cash handling experience preferred
- Ability to learn to handle cash and learn to operate a cash register and corresponding system.
- Ability to follow basic instruction and direction
- Communication skills
- Ability to function in a fast-paced, high pressure environment
- Dependable with reliable transportation

INTELLECTUAL/SOCIAL, PHYSICAL DEMANDS AND WORK ENVIRONMENT:

The intellectual/social, physical demands and work environment characteristics described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Intellectual/Social demands:

Intermediate level of ability to communicate verbally in English with customers and co-workers. Basic level reading ability in English to read food menu and operate cash register. Ability to work well under pressure and tight deadlines. Use of interpersonal communication skills with co-workers, managers, volunteers and guests. Ability to make sound decisions which demonstrate good judgment with little oversight. Ability to maintain a well-groomed, professional appearance at all times. Ability to learn proper sanitation and cleaning techniques.

Physical demands:

While performing duties of the job, the employee will constantly be required to grasp, fingering manipulation of product, feeling, and lifting food product. Employee will frequently stoop & kneel to get supplies. Exposure to loud environment including loud food production machinery and crowded workspace. Employees will frequently be required to lift up to 30 pounds. Vision requires ability to constantly adjust focus, peripheral vision and close vision to work with customers and handle cash/coins. Ability to frequently listen & respond to communication with guests and co-workers others is a loud food production and event environment. Long periods of standing for 8 hours or more depending on business need.

Work environment:

The duties of this position are performed primarily indoors. The noise level in the work environment is usually moderate to very loud depending on events in an arena environment, a concert environment, sport event, or other event environment with thousands of guests in attendance. Working near loud food production equipment. Indoor temperature of work environment varies from cold during hockey events, to very warm near food production equipment.

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